

On INITIAL cleanings:

When the cleaning is done, the customer should be able to move any furniture or pick up any item in their home and behind/under it should be clean.

- No more than 3 minutes should go by between the time you pull up at the home and the time everyone is inside and ready to do a walk-through.
- Move all moveable furniture together as a team at the beginning of the cleaning. Take sectional couches apart, move beds (look under them first), dressers, pull the refrigerator out, etc.
- Take down all light covers and bathroom exhaust fan covers and wash them.
- Take out kitchen stove hood filters and clean them.
- For full day initials, lunch will be between 12 and 12:30 pm unless your driver gives you a different time.
- Team leader must begin inspection at least 1 hour before the SCHEDULED finish time regardless of whether or not the team is on time or behind schedule.

Remember, clean everything on the ceiling first because if you leave it until the end, you're going to do double the work after you've knocked dust and dirt back onto items and the floor below.